

EDELWEISS CHONGER

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EDUCATION

BA Visual Arts

2020 - 2024

Brigham Young University - Hawaii, Laie, Hawaii

- Awarded Scholarship in Arts in 2021 for outstanding academic performance and dedication to graphic design studies.
- Engaged in the Undergraduate Research Conference for the Art Program; Art therapy in French Polynesia.
- Developed expertise in Adobe and Microsoft Software.

EXPERIENCE

MEDIA PRODUCTION SPECIALIST

May 2021 - Present

Brigham Young University-Hawaii, Laie, Hawaii

- Led a team of 4 on a video marketing campaign, driving social media strategy for 2 projects.
- Applied knowledge of video editing software for reforming raw footage for multi-platform programming to improve quality of footage by 45%.
- Implemented creative solutions to overcome technical challenges and optimize production quality.

DEMONSTRATOR GUIDE

August 2021 - April 2022

Polynesian Cultural Center, Laie, Hawaii

- Recommended 5 tactics to expand offerings and improve visitor experiences by coordinating efforts to identify visit locations, timings, and costs; devised a growth strategy for tourist attractions to increase revenue by 50%.
- Elaborated Tahitian and French presentations to promote the Polynesian culture through authentic performances and educational experiences.
- Received commendations from supervisors and positive feedback from visitors for enthusiastic presentations.

RECEPTIONIST HOTEL DAVY CROCKETT

March 2020 - September 2020

Disneyland Company, Paris, France

- Provided exceptional customer service to guests, resolving issues, and accommodating special requests.
- Utilized computerized systems to manage reservations, room assignments, and guest information accurately.
- Upheld standards and reputation of Disneyland Paris through professionalism and dedication to guest service.

VOLUNTEER MISSIONARY SERVICE

June 2019 - January 2020

The Church of Jesus-Christ of Later Day Saints, Montreal, Canada

- Organized weekly non-profit English classes for over 30 immigrants and ESL speakers across Montreal, Canada.
- Trained and mentored more than 150 volunteer representatives from diverse cultural backgrounds.
- Advocated for the social advancement of immigrant communities through dedicated service and support.

SKILLS

- Languages: English (Advanced), French (Native).
- Software Knowledge: Adobe Premiere, After Effects, Illustrator, In-Design.
- Artistic Talent; Use of Procreate and Procreate Dream for Illustration and Animation.
- Customer Service.
- Teamwork